



## Quality Policy Statement

FP Cleaning Services is a contract cleaning business, providing services such as large scale contract cleaning of offices and deep and clinical clean services for laboratories, hospitals and technical areas.

FPC's vision is that Quality is everyone's responsibility throughout the organisation and that each employee has a sound understanding of the importance of our management system and their direct effect on our performance.

Our main objectives are to:

- Provide products and services consistent to high standards
- Satisfy our customers' needs and expectations
- Conform to contractual and regulatory requirements

We recognise that in order to provide and maintain a consistent high quality of work, an effective Quality Management System is necessary. This is to ensure proper communication, work control and records are generated for our activities.

We are committed to setting and achieving quality standards that are capable of meeting requirements and expectations of our customers.

Our services are regularly monitored using the standards set by The British Institute of Cleaning Science.

The quality policy will be reviewed annually and employees advised of any change.

A handwritten signature in black ink, which appears to read 'I. W. Dale'.

Ian Dale  
Managing Director  
14<sup>th</sup> June 2020